



Energy Solutions Center: General Event Policies

Please read this document carefully and in its entirety. By reading this document and completing a registration form, you acknowledge and accept the general event policies set by ESC.

Event Cancellation & Refund Policy:

The Energy Solutions Center (ESC) reserves the right to refuse/cancel registrations. If ESC refuses a registration, the registrant will be offered a full refund of their registration fee.

Event Cancellation by ESC:

In the unlikely occurrence that any of our events must be canceled or postponed due to circumstances beyond the control of ESC, registrants will be offered a full refund of their registration fee. The Energy Solutions Center cannot be held responsible for any other costs incurred by the event attendee outside of the registration fee.

Registration Cancellation by Participant:

The deadline to receive a full refund for an individual ticket(s) is four weeks (28 days) before the event start date. If cancellation is made after the four-week (28 day) deadline, a cancellation fee of up to the full registration amount will be incurred. Cancellations will be accepted in writing only (via email to Ashley Duckman at aduckman@escenter.org) and must be received by the stated cancellation deadline. All refund requests must be made by the attendee or credit card holder. Refund requests must include the name of the attendee. Refunds will be issued back to the credit card on which the ticket(s) was purchased.

ESC Code of Conduct:

TMAF attendees agree to conduct themselves in a manner appropriate for a gathering of professionals. Harassment, inappropriate, or disruptive behavior may result in an individual being asked to leave the event or facility without refund. It may also result in the individual being prohibited from future TMAF attendance at the sole discretion of the Staff and/or Board of ESC.

Alcoholic beverages are available at some social events during ESC TMAFs. An individual's decision to partake is a matter of personal choice and is neither encouraged nor discouraged by ESC. ESC takes reasonable and appropriate measures to ensure that consumption occurs in a safe and responsible manner. All attendees are expected to exercise good judgment in their consumption of alcohol at ESC events.

Miscellaneous Event Policies:

ESC does not accept responsibility and expressly excludes liability for:

- any loss or damage to any personal property left unattended during an event organized by the ESC ; or
- death or any personal injury suffered by you at an ESC event unless caused by the negligence of the Center or its employees.

No children under the age of 18 years are permitted to be at any ESC event function.

Digital & Other Recordings.

Professional photographs, audio, and video may be captured before and during the Conference by an authorized representative of ESC. Presenters and Conference Attendees grant ESC and its representatives permission to photograph and/or record them before and during Conference events and to use such recordings in support of ESC's mission.

Speakers/Presenters provide consent for ESC to record presentations in audio and/or visual form and grant ESC a royalty-free license to use, reproduce, and distribute the recordings and accompanying materials. Speakers/Presenters also understand that while they retain the rights to their presentation materials (handouts, slides, etc.) and the content of the presentation, ESC is the sole copyright owner of any recording and can distribute it, along with any supporting materials in any way, with the appropriate attribution of the speakers.

Photography or Recording Usage by Attendees.

ESC appreciates all coverage of the Conference. Photography, screenshots, audio recordings, and video recordings by attendees **are not permitted** without the prior written consent of ESC.

If you would like any further information regarding any of the statements above, please email Ashley Duckman at aduckman@escenter.org