

GFEN/NA CUSTOMER CARE WORKSHOP

GFEN/NA CUSTOMER CARE WORKSHOP AUGUST 13TH -15TH AGENDA

Hosted By:

CenterPoint Energy

When:

August 13-15, 2019

Where:

CenterPoint Energy's
Foodservice
Learning Center
700 Linden Ave. West
Minneapolis, MN 55403

About:

Join us in Minnesota, the land of 10,000 lakes, for the 2019 Customer Care Workshop. Learn what's new in the foodservice industry by watching manufacturer demos; listening to panel discussions & other presentations; & network with your peers & others from the industry.

Registration:

Click [HERE](#) to Register

Hotel Accommodations:

Homewood Suites by Hilton
Minneapolis - St. Louis Park
at West End
5305 Wayzata Blvd.
Saint Louis Park
Minnesota 55416

Click [HERE](#) to Reserve Your
Hotel Room

TUESDAY, AUGUST 13TH

4:30PM	Board Buses to Dinner Cruise
5:30PM	Arrive at Lake Minnetonka
5:45PM-9:00PM	Dinner Cruise on Lake Minnetonka
9:00PM	Board Buses to Hotel
10:00PM	Arrive Back at Hotel

WEDNESDAY, AUGUST 14TH

8:30AM	Board Buses to Foodservice Learning Center
9:00AM-9:15AM	Welcome and Opening Remarks
9:15AM-9:45AM	Manufacturer Edu: Breakfast Demo
9:45AM-10:00AM	GFEN/NA Highlights
10:00AM-10:30AM	What's Cooking in MN Restaurant Association
10:30AM-11:15AM	End User Panel Discussion
11:15AM-11:30AM	Break
11:30AM-12:00PM	Foodservice 101
12:00PM-12:30PM	Manufacturer Edu: Lunch Demo
12:30PM-1:00PM	How Products Get to the Customer
1:00PM-1:45PM	Dealer & Manufacturer Rep Panel Discussion
1:45PM-2:00PM	Break
2:00PM-2:30PM	Manufacturer Edu: Monitoring Technology
2:30PM-3:00PM	Recipe for Setting Up a Successful Demo Kitchen: Part 1
3:00PM-3:30PM	Recipe for Setting Up a Successful Demo Kitchen: Part 2
3:30PM-4:00PM	Manufacturer Edu: Appetizer Demo
4:00PM	Board Buses to Hotel
4:45PM-5:45PM	Break at Hotel
5:45PM	Board Buses to Surly Brewing Co.
6:30PM	Arrive at Surly Brewing Co.
6:30PM-9:30PM	"Brews & Chews" – Brewery Tours & Reception
9:30PM	Board Buses to Hotel
10:00PM	Arrive at Hotel

THURSDAY, AUGUST 15TH

8:30AM	Board Buses to Foodservice Learning Center
9:00AM-9:30AM	Manufacturer Edu: Breakfast Demo
9:30AM-10:00AM	Energy Recovery Dishwashers
10:00AM-10:45AM	Designer & Consultant Panel Discussion
10:45AM-11:00AM	Break
11:00AM-11:30AM	Manufacturer Edu
11:30AM-12:00PM	Manufacturer Edu: Lunch Demo
12:00PM-12:15PM	Closing Remarks/Evaluation